

CUSTOMER INFORMATION

Take-back of electrical equipment and batteries

Electrical equipment and batteries at the end of their life do not belong in unsorted municipal waste. You can hand them in free of charge and without buying anything new: to us, at the collection network of the take-back schemes or at your municipal collection yard. Here is where and how.

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What the symbols mean



Electrical equipment

The crossed-out wheeled bin on a product, its packaging or in its manual means that at the end of its life the product does not belong in unsorted municipal waste but must be collected separately. The bar beneath it marks products placed on the market after August 13, 2005.



Batteries

The same symbol on a battery or its packaging applies to batteries. The chemical symbol Pb or Cd beneath it indicates lead or cadmium above the legal limit; older batteries may also carry Hg (mercury).

Where to hand them in (Czech Republic)

Handing in is always free of charge and you do not have to buy anything new. Choose the option that suits you best:

HARDWARIO

We take back electrical equipment and batteries free of charge at our registered office, U Jezu 525/4, 460 01 Liberec. Please arrange it in advance at ask@hardwario.com, and do not post devices with lithium batteries without agreeing it with us first.

REMA Systém collection points

A nationwide network of take-back points for electrical equipment in shops, collection yards, companies and public offices. Find the nearest one on the map.

www.rema.cloud/o-nas#sberna-mista



REMA Battery collection points

Collection boxes for portable batteries in shops, schools, public offices and other public places.

portal.remabattery.cz



Collection yards and the Ministry's register

The public register of all take-back points kept by the Czech Ministry of the Environment, including municipal collection yards.

visoh2.mzp.cz



Rebalík

Send small appliances up to 15 kg (parcel at most 50 × 50 × 50 cm) free of charge from any Balíkována parcel point; you get the shipping code on the website.

 rebalik.cz



BUĎ LÍNÝ

Free collection of end-of-life electrical equipment from your home, booked on the website.

 www.rema.cloud/projekt/bud-liny



Collection for companies

Companies registered with REMA Systém can book the collection of larger quantities of end-of-life electrical equipment.

 remais.rema.cloud



Chytrá recyklace advice line

The free line 800 976 679 advises where and how to hand in a particular device (in Czech).

 www.chytrarecyklace.cz



Before you hand it in

- Take the batteries out if this is possible without damaging them, and hand them in separately. The product manual describes how.
- Cover the terminals of lithium batteries with insulating tape. Keep damaged, swollen or hot batteries away from flammable materials, do not put them into collection boxes and hand them in as soon as possible; ask the collection point how.
- Remove the SIM card and restore the factory settings to delete the configuration, credentials and stored data.
- Do not dismantle the device beyond what the manual describes. Some of its parts need professional treatment.

Why it matters

Electrical equipment and batteries contain valuable raw materials that can be recovered: copper, aluminium, iron, nickel, cobalt or lithium. They also contain substances that harm the environment and human health when handled improperly: lead, cadmium and, in older batteries, mercury, flammable or corrosive electrolytes and brominated flame retardants. Discarded in nature or in unsorted waste, they release these substances.

Lithium batteries can catch fire when damaged or short-circuited, even in waste bins, collection vehicles and sorting plants. That is why they belong in no bin, nor should they pile up in a drawer for long.

You decide where an end-of-life device ends up. Separate collection lets devices and batteries be reused, recycled or otherwise recovered.

Less waste

- Use the device for as long as possible: update its firmware and replace the battery rather than buying a new device.
- Operate batteries within the temperature range given in the manual and with a reporting interval no shorter than you need. This extends their life.
- A device you no longer need can serve elsewhere. Pass it on, or contact us and we will advise on repair or further use.

- Never recharge primary (non-rechargeable) batteries. Charge rechargeable batteries only in the device they are intended for.

Batteries in our products

PRODUCT	BATTERY	WHO REMOVES IT
CHESTER	Lithium-thionyl chloride cells 3.6 V, size C, AA or D (primary); depending on the variant also a rechargeable lithium-ion cell 18650 or a lithium-polymer cell	The user, as the manual describes
STICKER	Two AA cells 1.5 V, lithium (Li-FeS ₂) or alkaline (primary)	The user, as the manual describes
FIBER	Rechargeable lithium-ion cell 18650, 3.6 V, soldered in the lid	A qualified technician or HARDWARIO
EMBER, GAUGER	No battery	

The exact type and the removal procedure are given in the product manual, also available at docs.hardwario.com.

Outside the Czech Republic

In other countries, hand in end-of-life electrical equipment and batteries to the take-back system under local rules, usually at a municipal collection point or at a shop that sells electrical equipment or batteries. If you are unsure, write to us.

Who provides the take-back

Manufacturer	HARDWARIO a.s., company ID 04998511, U Jezu 525/4, 460 01 Liberec, Czech Republic
Electrical equipment	Collective scheme REMA Systém, a.s.; Czech register of producers of electrical equipment, registration number 08718/18-ECZ
Batteries	Collective scheme REMA Battery, s.r.o.
Contact	ask@hardwario.com , www.hardwario.com
Legal framework	Czech Act No. 542/2020 Coll. on end-of-life products; Directive 2012/19/EU on waste electrical and electronic equipment; Regulation (EU) 2023/1542 concerning batteries and waste batteries